CITY OF FORT WORTH, TX

Case Study

Meet Our Neighbor

Fort Worth is the fifth-largest city in the state of Texas and serves a population of over 950,000 people.

To date, the City of Fort Worth has leveraged Neighborly Software to administer $134+ Million in pandemic and annual federal and state funds that provide affordable housing, a safe living environment, and create economic opportunity.

Programs Used

Affordable Housing	HUD Notice of Funding Opportunities
Lead-Safe Housing	Multi-Family Weatherization Assistance
ERAP Subrecipients	Non-Government Organization Grants
Emergency Solutions Grants	Priority Repair
HOME-ARP NOFA	Permanent Supportive Housing
Healthy Homes for Heroes	Public Service Agencies
HOPWA	Tenant-Based Rental Assistance

Challenges Faced

Fort Worth realized the need to modernize the delivery of its program funding and overcome the following challenges to better meet the critical needs of its community:

➤ Case file information existed in multiple locations and formats and became unmanageable.

➤ Tracking was manually updated, required external department involvement, and was inefficient.

➤ We had difficulties administering funding quickly and in a user-friendly way.

➤ Reporting wasn't real-time and compliance was very difficult to track.

Neighborly Software
www.neighborlysoftware.com

KEY RESULTS

Neighborly Software provides the City of Fort Worth an automated and efficient way to manage multiple programs with:

Optimized Reporting
Budgeting and spending is tracked and managed from a single view and is streamlined.

Fully Compliant
CDBG funding is automatically structured in the system's configuration. The audit log allows for use internally and externally.

Centralized For All Users
Staff and community members alike find the software intuitive and easy to use. They can check on project and case status, and easily request draws.

Fully Configured
Application structure, processes, and reporting are fully configurable, enabling us to have greater community impact.

Terrance Jones
Neighborhood Services Manager
City of Fort Worth, TX

" With Neighborly Software, we now receive real-time data which is HUGE when managing multiple programs and projects. This has enabled us to become much more efficient in making sure everyone is being served. Reporting is another tremendous benefit we are leveraging. We now have full visibility of our costs and payments which is critical. The system is naturally structured for HUD and CDBG and allows us to easily process information and move cases forward in a compliant manner! "